



# CITY OF SANTA BARBARA

## COUNCIL AGENDA REPORT

**AGENDA DATE:** July 21, 2015

**TO:** Mayor and Councilmembers

**FROM:** Training & Recruitment Division, Fire Department

**SUBJECT:** Sole Source Purchase Order For Emergency Medical Dispatch System

### **RECOMMENDATION:**

That Council find it in the City's best interest to waive the formal bid procedure as authorized by Santa Barbara Municipal Code Section 4.52.070 (K) and authorize the City General Services Manager to issue a purchase order to Priority Medical Corporation in an amount not to exceed \$62,400 to purchase and install Priority Dispatch Emergency Medical Dispatch software for the City Police Department Combined Communication Center.

### **DISCUSSION:**

In August of 1997, the Santa Barbara Police Department Combined Communication Center (CCC) began providing emergency medical dispatch assistance to callers in the City. Since 1997, the dispatchers have been providing this assistance using a system of a manual flip-file cardsets that are subjective and time-consuming to use. It is a system rapidly approaching obsolescence due to the increasingly complex nature of medical regulatory reporting and monitoring requirements.

The Emergency Medical Dispatch software will provide faster query of callers, more timely dispatch of units and more expeditious review and documentation of the overall incident. This vendor provides the most comprehensive software program that is the industry standard for medical dispatch.

Sole source provisions are requested due to the fact that Santa Barbara County Dispatch utilizes this software and the oversight body (Santa Barbara County Emergency Medical Services Agency) encourages all dispatch centers under its charge to use the same software for ease of review and reporting. Staff recommends waiving the formal bid procedure to purchase Priority Medical ProQA software.

**BUDGET/FINANCIAL INFORMATION:**

The estimated project cost for this EMD software is \$62,400. These funds have been approved with the adoption of the Fiscal Year 2016 Operating and Capital Budget and are appropriated in the General Fund's Capital Outlay Fund.

**PREPARED BY:** Chris Mailes, Battalion Chief

**SUBMITTED BY:** Patrick McElroy, Fire Chief

**APPROVED BY:** City Administrator's Office