



CITY OF SANTA BARBARA

COUNCIL AGENDA REPORT

AGENDA DATE: May 10, 2016

TO: Mayor and Councilmembers

FROM: Administration Division, Fire Department

SUBJECT: 9-1-1 Emergency Dispatch And Cell Phone Call Routing

RECOMMENDATION:

That Council receive a presentation and consider support of Assembly Bill 1564 (Williams), 9-1-1 Emergency Response – Wireless Routing Optimization.

DISCUSSION:

Fire Chief Pat McElroy will be presenting a history of the 9-1-1 system in California and Santa Barbara and how it has been challenged by the rapid proliferation of cellphones.

Assembly Bill 1564 addresses routing delays by specifying that a call from a cell device may be routed to a local Public Safety Answering Point (PSAP) other than the California Highway Patrol (CHP), if:

- The call originates from a location other than a freeway,
- The alternate routing is economically and technologically feasible,
- The alternate routing will benefit public safety, and
- It will result in 9-1-1 calls being routed to the responsible responding jurisdiction that covers the location of the call origination point.

PREPARED BY: Patrick J. McElroy, Fire Chief

SUBMITTED BY: Patrick J. McElroy, Fire Chief

APPROVED BY: City Administrator's Office