



CITY OF SANTA BARBARA

COUNCIL AGENDA REPORT

AGENDA DATE: May 8, 2012

TO: Mayor and Councilmembers

FROM: Community Services Division, Police Department

SUBJECT: Software Maintenance Services From Level II, Inc., For Law Enforcement Telecommunications Message Switching System, Journal And Billing Application

RECOMMENDATION:

That Council authorize the Police Information Technology Manager to purchase software maintenance services from Level II, Inc., for the CLETS Joint Powers Agreement (JPA) Message Switching System, Journal, and Billing Application for a period of one year, with four one-year renewal options in a form of agreement acceptable to the City Attorney.

DISCUSSION:

Santa Barbara is the administrating agency for a California Law Enforcement Telecommunications System (CLETS) Joint Powers Agreement that serves 17 agencies in Santa Barbara and San Luis Obispo Counties. On behalf of the CLETS JPA, the Santa Barbara Police Department installed a Message Switching System, Journal, and Billing application from Level II, Inc., in January 1990. The Joint Powers Agreement agencies utilize these systems for access to local, state and national database systems. Today, these systems support 525 workstations and 1100 users, interface to Computer Aided Dispatch systems at Lompoc Police, Santa Maria Police, and Santa Barbara Police, and process over six million messages annually.

On an annual basis, the CLETS JPA adopts a budget that includes the Level II, Inc. software support maintenance expenses. On a semi-annual basis, the Santa Barbara Police Department produces statements for each JPA agency based on system usage. The Finance Department generates invoices and the City of Santa Barbara is reimbursed for expenses incurred for that period.

Level II, Inc., is the software author of the Message Switching System, the Journal and Billing applications. Software support of these systems is only available from Level II, Inc. Annual costs for the Message Switching System are based on the number of connected workstations and are anticipated to increase as the network continues to grow. Fiscal Year 2013 system-wide costs are \$27,404 for the Message Switching System, \$5,442 for the Journal application, and \$554 for the Billing application, for a total of \$33,400. The City of Santa Barbara's share of annual costs is estimated to be \$8,500.

BUDGET/FINANCIAL INFORMATION:

Services provided by Level II, Inc. are funded by seventeen CLETS Joint Powers Agreement (JPA) agencies, including the Santa Barbara Police Department. The Santa Barbara Police Department share of \$8,500 is appropriated in the approved Fiscal Year 2013 General Fund budget.

PREPARED BY: Christine Nail, Police Information Technology Manager

SUBMITTED BY: Camerino Sanchez, Chief of Police

APPROVED BY: City Administrator's Office