



CITY OF SANTA BARBARA

COUNCIL AGENDA REPORT

AGENDA DATE: July 16, 2013

TO: Mayor and Councilmembers

FROM: Administrative Services Division, Police Department

SUBJECT: Software Maintenance Services From Versaterm Records Management and Dispatch Software Systems Applications

RECOMMENDATION:

That Council find it in the City's best interest to waive the bidding process as provided in Municipal Code 4.52.070 (k) and authorize the General Services Manager to issue a purchase order in the amount of \$205,434 to Versaterm Software Systems for software maintenance services for the following Versadex applications: Computer Aided Dispatch (CAD), Mobile Data Computer (MDC), Records Management System (RMS), and Mobile Report Entry (MRE) for Fiscal Year 2014 and the following four fiscal years, in accordance with approved budgets.

DISCUSSION:

In January 2007, Council authorized the execution of a contract with Versaterm Software Systems for the acquisition and implementation of an integrated records management and computer aided dispatch software system. The purchase of the system was allocated over six years and the final payment for the purchase was made in Fiscal Year 2013. In addition to the capital cost the agreement included annual maintenance and license agreement costs.

The Versadex application suite is used department wide at both the Police and Fire Departments. Due to the critical nature of these software systems, annual service agreements are needed to maintain the system. The service agreement entitles the department to software upgrades, 24/7 technical support, and on-going staff assistance.

BUDGET/FINANCIAL INFORMATION:

The annual maintenance and license costs for Fiscal Year 2014, \$205,434, were included in the Police Department General Fund budget.

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